

# DevOps Command Center (PoC)

Client Success Story



## Industry

Pharmaceutical  
(Human Pharma)

## Client

One of the leading  
international  
pharmaceutical company

## Challenge

- **Complex DevOps environment:** Navigating a modern DevOps environment with multiple teams of professionals and numerous tools such as JIRA, Git, and Kubernetes is challenging.
- **Data silos:** Information gets trapped in tool data silos, making it difficult to connect the dots between different activities.
- **Real-Time data visibility:** The inability to see real-time data across different stages of the development pipeline makes it difficult to track progress and identify bottlenecks.
- **Root cause identification:** Scattered information makes pinpointing the root cause of problems time-consuming, resulting in delayed resolution and increased downtime.

## Solution

- **Real-time data streaming:** Using Kafka, our application ensures continuous and instant data updates across the DevOps ecosystem.
- **Extensible knowledge graph:** Seamlessly connects and contextualizes data from all source systems, providing deep insights and a platform for cross-domain querying.
- **Key metrics dashboards:** Essential, meticulously designed dashboards display release calendars, deployment and release progress, service relationships, and code quality metrics to improve project oversight and efficiency.

## Benefits

- **Progress Overview:** The predefined web interface provides a high-level view of each release's progress. Stakeholders can track critical metrics to ensure that each phase of the release cycle is under control and moving forward as planned.
- **Team collaboration:** Centralizing data and providing a unified view across all tools fosters better collaboration, resulting in more cohesive project execution.
- **Effective troubleshooting:** The integrated data in the knowledge graph helps teams quickly identify and resolve issues.