Transforming a Client's IT Delivery Process

Client Success Story

C&F

Industry

Animal Health

Client

Selection of Fortune 500

Challenge

- **Longer development cycles**: The process of developing, testing, and deploying new functionality took several months.

- **Executive frustration**: Executive users were growing impatient with the slow pace of updates and enhancements.

- **Inefficient processes**: The existing workflow lacked the agility and efficiency needed to meet the demands for faster delivery.

Solution

- **Improved delivery processes**: We streamlined the client's delivery processes by incorporating continuous improvement (CI) and continuous delivery (CD) practices, coupled with agile methodologies.

- **DevOps Pipeline Implementation**: Established DevOps pipelines to facilitate seamless code deployment and testing across development, staging, and production environments.

- **Automated Testing**: Developed and implemented an automated testing strategy to quickly identify and resolve defects, accelerate the overall testing phase, and ensure higher quality releases.

Benefits

- **Frequent releases**: The client development team began releasing new features and functionality to production every two weeks.

- **Minimal downtime**: Achieved minimal to no production downtime during releases.

- **Increased responsiveness**: The transformation enabled the team to respond more quickly to user needs and feedback.