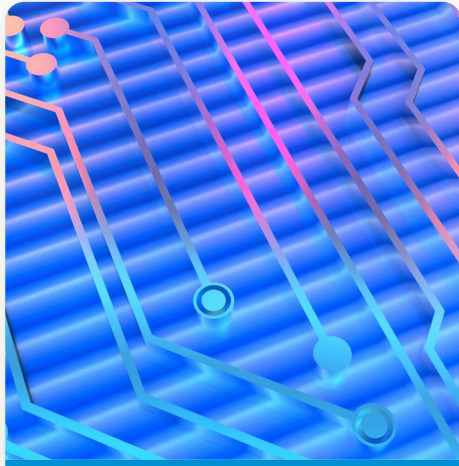# Technology Audit

Client Success Story

C&F

Industry

FMCG

Client

One of the leading international FMCG companies

Challenge

- **Delivery issues**: The client was experiencing problems with its development teams not meeting agreed-upon timelines, quality, and budget.
- **Disparate development**: Data analytics products were being developed by different partners using different methodologies, resulting in inconsistent quality.
- **Disparate processes**: The lack of standardized processes slowed development and reduced product quality.
- **Migration effort**: Migrating to a new platform with enforced security and CI/CD standards required significant effort due to the lack of established standards.
- **Loss of trust**: The inconsistencies and delays led to a loss of trust among business owners.

Solution

- **Comprehensive analysis**: A team of five C&F architects analyzed five products and provided consistent scoring and recommendations across all products:
  - Technical/Product
  - Data
  - Development Process
  - Operation/Support
- **Detailed assessment**:
  - Assessed approximately 400 metrics for each product and reviewed results with development team.
  - Performed detailed SWOT analysis.
  - Provided approximately 250 recommendations categorized by effort and criticality.
- **Executive presentation**: Prepared a high-level presentation summarizing the findings for each product and the overall assessment.

Benefits

- **Quick wins**: Identify and share a list of quick wins for each product to address security, performance, cost optimization, and process improvements.
- **Major improvements**: Identified key areas for improvement.
- **Actionable backlog**: Created a backlog of actions to address assessment findings, mapped to specific recommendations.
- **Development blueprint**: Following the assessment, the client established a project with a clearly defined scope to create a development blueprint.