Digital Maturity Assessment and Strategy for an Animal Health Leader

Client Success Story

C&F

Industry

Pharmaceutical
(Animal Health)

Client

Animal health organization
with a global manufacturing
and supply network

Solution

Digital Maturity Assessment

Challenges

The client's global manufacturing
network relied on disconnected
systems and uneven levels of digital
maturity, limiting visibility and slowing
decision-making.

- Paper-based and local tools
  prevented consistent data access
  and scaling.

- Independent site investments led to
  duplication, technical debt, and
  security risks.

- No shared roadmap or governance
  to align digitalization with
  enterprise goals.

Solution

C&F executed a global assessment
and designed a structured, data-
driven digitalization strategy based
on industry standards to align sites
under a single transformation
framework.

- Assessed ~30 sites using
  BioPhorum's Digital Plant Maturity
  Model (DPMM).

- Created digitalization scores,
  heatmaps, dashboards, and site-
  specific roadmaps.

- Introduced centralized governance
  and a future-state architecture
  linking ERP, MES, LIMS, and
  analytics.

Benefits

The client gained a clear, comparable
view of digital maturity and
a foundation for scalable, enterprise-
wide transformation.

- Enabled data-backed prioritization
  and progress tracking across sites.

- Reduced duplication and
  improved cybersecurity through
  shared standards.

- Laid groundwork for predictive
  analytics, AI adoption, and
  sustainable manufacturing.